

Follow-Up Medical Records Review Service

Baseline records reviews are preliminary assessments to develop a reference point. This service is available if we provided an initial records review for your practice in the last 90 days and we've either identified improper billing, coding, or documentation practices and our goal is to continue to assist physicians with compliance even after the initial review. It has been recommended by the Centers for Medicare & Medicaid Services (CMS) that an audit be performed annually.

It is also common for physicians to fall back into their "old ways" and again, this may lead to loss revenue and government or third-party payor audits. This situation can be avoided by adhering to the recommendation by CMS. We perform follow-up services to ensure your practice's continued compliance.

Feel confident in the service we provide as our company is an approved government Independent Review Organization (IRO) which means we have been given the seal of approval from the government (CMS/OIG) as a compliance auditor.

What Does The Audit/Review Service Include?

When we audit/review your records we look at the level of service billed as well as the diagnosis, and other procedure codes used. We will then provide you with a detailed report as to what was found. A comparison from the previous audit is made along with any recommendation as to what may need to happen moving forward.

In some cases, we may recommend onsite group re-education and/or one-on-one provider re-training in which we may round/observe the visit with the provider. We will then answer any questions after the patient visit.

Our process is easy and turn-around time is quick. After receiving the necessary information, a report will be delivered within 15 business days.

What We Need:

- 10-15 randomly selected records/progress notes per physician
- Copy of the printed CMS 1500 Form that goes with that day's progress note
- Progress notes that are pulled should be from a range of services (i.e. new, established office visit, consults and hospital visits)
- Include all applicable lab and/or diagnostic test results

Send Records Via:

- UPS or FedEx *only* (consultants should be provided with tracking information)
- Fax to our secure eFax Server

**Follow-Up Audits/Reviews are only available after for the first 3 months following the initial Baseline Review*