

## **IRO Independent Review Organization Service**

The number of fraud and abuse allegations continues to rise each year. As a result of these allegations and the corresponding corporate integrity agreement (CIA/IA), providers are required to engage an independent review organization (IRO).

Bad things happen to good people primarily because poor documentation and the lack of knowledge can have a serious impact on your practice. Payor reviews happen for a number of reasons including but not limited to data mining, suspicious billing patterns, disgruntled employees, or during other investigations. The medical record should provide sufficient and accurate clinical data for correct coding and billing for all services provided to the patient, when those things are missing it will lead to payment back to the payor, fines and penalties and if the OIG is involved the practice and physicians are placed under a corporate integrity agreement.

### **Why Choose Us?**

The Physicians Practice S.O.S. Group® adheres to the independence standards set forth by the Office of Inspector General. We are an approved IRO by the Office of Inspector General (OIG); which means we have received the seal of approval by the government agency.

### **What We Provide:**

As your independent review organization, we provide the following services:

- Conducts an independent review specific to the CIA/IA
- Evaluates compliance with the CIA/IA
- Derives a statistically valid sample consistent with the Office of the Inspector General’s methodology
- Performs specific review procedures listed in provider’s CIA/IA

### **What We Focus On:**

Many of the "risk areas" identified by the OIG depend on the level of documentation. We can assist in obtaining clear, complete, pertinent and accurate documentation. Our documentation reviews focus on:

- As defined by your Corporate Integrity Agreement (CIA/IA) we will perform:
  - Discovery and Full Sample with Description of Source Data and Narrative Results
  - Systems Reviews
  - Claims review report to the OIG
- Analysis of documentation for content and validity/medical necessity relationship
- Analysis of documentation in relationship to coding and billing
- Identification of patterns and trends in documentation
- Identification of risk areas in documentation, i.e. illegibility or improper use of symbols and abbreviations
- Analysis of documentation for compliance issues
- Education and training on documentation improvement opportunities